

Safety of banking card

It's important to take into account given guidelines while carrying out any transaction with card for safety using of the card.

1. General guidelines

- Never transfer your card/card PIN code to the third person.
- It's preferable to know PIN code from memory, not to write down on paper or put down on card.
- Activate package service and control each card transaction.
- Upon lose, stolen or detection of suspicious operation immediately block the card through remote services and contacts us at *9292.

2. Using the card with ATM:

- Make sure that any non-standard device is not attached to ATM s.
- Make sure that the third person could not watch you entered your PIN code.
- Read carefully notification displayed on ATM's monitor.

3. Online shopping:

- Don't use the card on suspicious/unreliable web-pages (safe web-pages has padlock icon and they starts with: https://).
- Use 3D service and confirm the card operations with SMS.
- It's preferable to have separate card for online shopping.

4. Settlement with POS terminal:

- Don't transfer your card for settlements to the operating personnel.
- Make sure that the third person could not watch you entered your PIN code and card details.
- Check/match the correspondence of amount typed on terminal screen and the amount to be paid for or check your slip/SMS notification.

Upon detection of suspicious circumstances or in case of any questions, please contact us at *9292